



Saundersfoot Harbour

Refund Policy

Review Nov 31st 2015

The Harbour commercial premises and Dry boat racking facilities are reviewed in an alternate document.

1. CAR PARKING PERMIT

Issued from the 1st April until the 31st March.

Customers can purchase from the mid-January onwards, however not valid until 1st April

Refunds policy:-

All pre purchased car park permits cancelled before 31st March will be subject to a 10% administration fee.

No refund is available from the 1st of April.

2. COMMERCIAL BOAT OPERATORS PERMIT

Available from 1st January and valid until the 31st Dec

Permanent commercial Harbour mooring holders are required to purchase there commercial licence before the 1st February each year.

Refunds policy:-

All commercial boat operators are subject to this licence and are required to pay the full cost Irrespective of when the licence is purchased.

No discount on relinquishing commercial licence is available.

3. SLIPWAY PERMIT

Available from 1st January and valid until the 31st Dec

Refunds policy:-

No discount on relinquishing slipway permit is available.

4. TRAILER BOAT PARK STORAGE

Available from 1st May valid until 1st Oct

Refunds policy:-

Any reserved or prepaid trailer storage fee cancelled prior to the 1st May will be subject to a 10% administration fee.

Any trailer storage cancelled by the 31st May will be eligible for a 50% refund

No refund is available on relinquished trailer storage from the 1st June.

The Harbour reserves the right to reallocate relinquished trailer boat park storage.

5. MOORING FEES

Saundersfoot Harbour in the interest of fairness and clarity to its mooring holder has instigated a level of refund that reflects the seasonal use, ensuring that the harbour can continue to balance its budgets, to provide high quality facilities staffing level, and maintenance program, as well as continue to reinvest into improving the Harbours operation and facilities.

Refunds policy:

This only applies to mooring holders who relinquish their right to a mooring in the harbour.

No refund is available for vacated or unused moorings.

Any mooring cancelled by the 31st March will be eligible for 90% refund

Any mooring cancelled by the 30th April will be eligible for 75% refund

Any Mooring cancelled by the 31st May will be eligible for a 50% refund

Any Mooring cancelled from the 1st June onwards will not be eligible for any refund

The Harbour reserves the right to reallocate relinquished or unused moorings